Together Again iii

Conference Agenda

63rd Annual Washington Association of County Officials Conference

For detailed agenda information please visit our conference web-page & app: https://whova.com/portal/webapp/waoco_202110/

All virtual meeting links are provided through the Whova Conference app.

Tuesday, October 5th

8:00AM - 12:00PM . . . WACO Board of Trustees Meeting . . . *Venice Ballroom #4 For more information please visit: http://countyofficials.org/199/Meetings*

9:00AM - 5:00PM . . . Affiliate Time

- 9:00AM 3:00PM Assessors' Business Meeting . . . Venice Ballroom #3
- 12:00PM 5:00PM Auditors' Business Meeting . . . Pavilion Room EF
- 12:00PM 5:00PM Coroners' Business Meeting . . . Venice Ballroom #1
- 12:00PM 5:00PM Clerks' Business Meeting . . . Venice Ballroom #1
- 12:00PM 2:00PM Treasurers' REET & Cyber Security Training . . . Pavilion Room BC
- 2:15PM 3:00PM Treasurers' PAC User Training . . . Torcello & Borano Boardroom
- 3:00PM 5:00PM Assessors' Levy Training . . . Torcello & Borano Boardroom
- 3:00PM 4:30PM Treasurers' Business Meeting . . . Pavilion Room BC

5:00PM - 7:00PM . . . President's Reception: "Wild West" - Sponsored by Kofile . . . Pavilion Courtyard* Saddle up for a fun time in the "Wild West". Make sure to wear your best western attire! Light hors d'oeuvre will be provided, as well as a non-host bar. The President's Reception will honor both President Greg Zempel and Past-President Jerry Pettit. Music will be provided by Lukas Rose.

*Weather permitting - in the case of inclement weather the President's Reception will be located in Pavilion Room AGD

8:00PM - 11:00PM Hospitality Suite - Sponsored by Tyler Technologies *Suite 400* Tyler Technologies hosts the Hospitality Suite on Tuesday and Wednesday night. Located in Suite 400, the Hospitality Suite will feature great networking, friendly conversation and light refreshments.

Wednesday, October 6th

7:00AM - 8:30AM . . . Breakfast . . . Pavilion Room AGD

Plated breakfast will be served beginning at 7:00AM. Light "grab and go" options will be provided in the back of the banquet room.

8:00AM - 5:00PM . . . Exhibitor Fair . . . Pavilion

Make sure to visit over 20 exhibitors in-person in the Pavilion area and online through our Conference app.

8:30AM - 9:00AM . . . Opening Ceremony . . . Pavilion Room AGD

9:00AM - 10:30AM . . . WACO Business Meeting . . . Pavilion Room AGD

The general session will introduce the proposed WACO priority legislation and hold open nominations for open positions on the 2021/2022 WACO Board of Trustees.

Wednesday, October 6th ... continued

11:00AM - 12:00PM . . . Keynote Speaker, Betsy Allen Manning, "Reset & Recharge". . . Pavilion Room AGD People are experiencing high levels of overwhelm, burnout & change fatigue in the workplace, which leads to conflict, low morale, low productivity, & high turnover. Leaders need to be prepared to quickly help their teams reset & recharge so they're able to function at their optimal performance, and truly enjoy the place they work at. Keynote Speaker Betsy Allen Manning will inspire WACO leaders to create a culture where team members are mentally strong, more productive & set up to thrive no matter what challenges or changes they're facing!

12:00PM - 1:00PM . . . Lunch . . . *Pavilion Room AGD*

Boxed lunches will be served at 12:00PM. Outdoor seating is available in the Pavilion courtyard.

1:10PM - 2:00PM . . . Educational Breakout Sessions - Session One 2:10PM - 3:00PM . . . Educational Breakout Sessions - Session Two Please see below for Breakout Session topics and descriptions.

- Interacting with Your County Commissioners - Sponsored by WCRP... Pavilion Room F
Speakers: San Juan County Prosecutor, Randall Gaylord and WSAC Executive Director Eric Johnson
Interacting with your County Commissioners is vital to your role as a separately elected county official.
But sometimes these interactions can become difficult to navigate and even lead to an impasse. San

But sometimes these interactions can become difficult to navigate and even lead to an impasse. San Juan County Prosecutor Randy Gaylord will provide a brief overview of the Prosecutor's role when disagreements arise, how to avoid potential litigious situations, and to position yourself in a manner that you can better advocate for your office. Following the prosecutor's overview, WSAC Executive Director Eric Johnson will discuss what resonates with commissioners when communicating and give a best practices approach to future interactions.

- Labor/ Hiring and Firing . . . Pavilion Room C

Speaker: King County Human Resources, Teresa Bailey

New to your role as an elected official, or looking for a refresh in current best practices for hiring and firing? King County Human Resources will provide training on the latest in thought when it comes to labor management. You will hear about topics such as multi-generational employee relations, on-boarding new staff, and how to navigate difficult HR conversations.

- Communicating During a Crisis - Sponsored by JP Morgan . . . Pavilion Room E

Speaker: Pierce County Communications Director, Libby Catalinich

Crisis comes in many forms. Whether it be an earthquake, landslide, flood, or global pandemic – as elected officials it is imperative that you are best equipped with the tools on how to best communicate during a crisis. Pierce County Communications Director Libby Catalinich will lead a training discussion on best practices and advice on communicating during a crisis.

- Budgeting LEAN in Today's World - Sponsored by Rapid Financial Solutions . . . Pavilion Room B Speaker: Principal and Owner of Torre Consulting, Mike DeLuca

Have you taken LEAN or Sigma 6 training and asked yourself, "What's next?" or maybe these are new terms to you – but are looking for some advice on budgeting. If so, then this training might be good for you. Mike DeLuca from Torre Consulting will present on how to leverage LEAN for your budgeting needs. Following the presentation Mike will be available for questions and follow up.

Wednesday, October 6th ... continued

3:00PM . . . Refresments provided by KeyBanc Capital Markets

3:15PM - 5:00PM . . . Affiliate Time

- 3:15PM 5:00PM Auditors' Business Meeting . . . Venice Ballroom #1
- 3:15PM 5:00PM Assessors' Business Meeting . . . Venice Ballroom #3
- 3:15PM 5:00PM Treasurers' Legislative Training . . . Venice Ballroom #2
- 12:00PM 5:00PM Clerks' Un-Claimed Property Training . . . Venice Ballroom #4

11:00AM - 12:00PM . . . Banquet & WA Counties Scholarship Fundraiser . . . Pavilion Room AGD Plated dinner will be served during our Annual Banquet and Scholarship Fundraiser, a non-host bar will also be available. This year WACO is excited to announce our entertainment for the night will be a Dueling Piano performance from Keys on Main! Bring your cash to this event, as "tips" collected by the performers will be donated to our WA Counties Scholarship Fund, and make sure to come with song requests in-mind! A silent auction with items donated by affiliate groups will also be available for bid.

8:00PM - 11:00PM . . . Hospitality Suite - Sponsored by Tyler Technologies . . . *Suite 400* Tyler Technologies hosts the Hospitality Suite on Tuesday and Wednesday night. Located in Suite 400, the Hospitality Suite will feature great networking, friendly conversation and light refreshments.

Thursday, October 7th

7:00AM - 8:00AM . . . Breakfast . . . Pavilion Room AGD

Plated breakfast will be served beginning at 7:00AM. Light "grab and go" options will be provided in the back of the banquet room.

8:00AM - 9:00AM . . . Thurston County Prosecutor, Jon Tunheim, "Hope Inspired Leadership" . . . Pavilion Room AGD

After three decades of research, the evidence overwhelmingly confirms that hope is a significant factor in well being. Hope is directly attributed to better health, higher productivity, along with increased resilience to stress, anxiety and depression. The positive psychology construct of Hope Theory offers insight into the ways hope contributes to personal and organizational effectiveness. Teams with high collective hope have lower turnover and increased job satisfaction. In this presentation, Jon Tunheim will use the language and framework of Hope Theory to present a new servant leadership paradigm centered on building a hopeful culture for strategic planning, creative problem-solving and organizational success.

8:00AM - 12:30PM . . . Exhibitor Fair . . . Pavilion

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9:15AM - 10:00AM . . . WACO Business Meeting . . . Pavilion Room AGD

Annoucment of priority legislative voting results, swearing in of new WACO Board of Trustees members, and the new WACO President's Opening Address.

10:00AM - 12:00PM . . . Cross Affiliate Time

- 10:00AM 11:00AM Mobile Home Workgroup, Assessors, Auditors and Treasurers I Pavilion Room BC
- 10:00AM 12:00PM Blake Discussion and Update, Clerks Prosecutors and Sheriffs I Pavilion Room EF

